

## Client Satisfaction Survey

### PURCHASER

The purpose of this survey is to provide feedback to ensure you are totally satisfied with your experience of purchasing through Tommy's. We appreciate you taking the time to give us feedback on our service.

Agent's name: **Steve Slicker**

Address of the property purchased: *48 Gooding St* Silverstream, Upper Hutt

Your Email: *[redacted]* Phone: \_\_\_\_\_ M *[redacted]*

#### How did you come to know of the property?

- |   |   |  |
|---|---|--|
| <input checked="" type="checkbox"/> Tommy's Website | <input type="checkbox"/> Hutt News                  | <input type="checkbox"/> Signage on property   |
| <input type="checkbox"/> Realenz Website            | <input type="checkbox"/> Upper Hutt Leader          | <input type="checkbox"/> Friends/Acquaintances |
| <input type="checkbox"/> NZ Realtors Website        | <input type="checkbox"/> The Dominion Post          | <input type="checkbox"/> Real Estate Agent     |
| <input type="checkbox"/> Trade Me Website           | <input type="checkbox"/> Tommy's Lifestyle magazine |  |
| <input type="checkbox"/> Open2view Website          | <input type="checkbox"/> Sella Website              |  |

What aspects of dealing with 'Tommy's Real Estate' did you like the most?

*professional, efficient, pragmatic sales persons.  
Mr Slicker was excellent.  
Quick to respond; got things done; brilliant to  
deal with and a credit to Tommy's.*

What areas do you think could be improved in the future?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

*[Signature]*  
8/7/2013.

Would you use the agent you dealt with again?  Yes  No

I am happy for Tommy's to use my comments for reference/promotional reasons?  Yes  No  Yes (but without my name)

**Thank you for completing this survey!**